



FOR IMMEDIATE RELEASE  
December 23, 2022

Riverside Health Care in conjunction with the Northwestern Public Health Unit has declared a Gastrointestinal Outbreak on the West Wing at Rainycrest Long Term Care Home.

We remind the public that this is **not** a COVID-19 outbreak at this time.

- Visits are to occur in Resident's room on the West Wing for the duration of the outbreak.
- Visitors should only visit 1 Resident per visit.
- SCU and East Wing visiting and activities are uninterrupted at this time.

To further enhance our team's ongoing efforts additional precautions are being taken including, but not limited to, isolation of symptomatic individuals, additional high touch cleaning practices. We believe these added measures will enhance Rainycrest's ability to reduce the risk of transmission. We thank everyone for their understanding and cooperation.

The public is reminded to prevent getting and spreading infections by:

- Washing hands often, for at least 15 seconds with soap and warm water or by using an alcohol-based hand sanitizer,
- Maintaining good cough and sneeze etiquette, including sneezing/coughing into a tissue, your sleeve or elbow,
- Putting all used tissues in the garbage right away,
- Avoiding touching your eyes, nose, or mouth, and
- Staying at home if sick, to avoid spreading infections to others.

The Outbreak Management Team will continue to monitor the situation. The care and safety of our patients, team members and families are a top priority.

We thank everyone for their understanding and continued support at this time.

Henry Gauthier  
President & Chief Executive Officer  
Riverside Health Care

Julie Loveday  
Executive Vice President, Clinical Services & CNE  
Riverside Health Care